

IntelliMessage or IntelliAlert Minimum Requirements

1. PC Requirements

- a. Must have Microsoft .NET Framework Version 2.0 or later.
 - i. <http://msdn.microsoft.com/en-us/netframework/aa731542>
- b. Minimum: Microsoft Internet Explorer 6.0 SP1
- c. Current Supported OS
 - i. Minimum: Windows 2000 SP4
 - ii. Minimum: Windows XP SP2
 - iii. Minimum: Windows Vista SP1
 - iv. Minimum: Windows 7 or Windows 7 64-bit
 - v. Windows 8
- d. Internet access HTTP and port 80, HTTPS port 443 and multiple simultaneous web connections

2. Network firewall access to following DNS Addresses with no caching:

- a. rest.alert.am
- b. push.alert.am
- c. web.alert.am (will be used in the future.)
- d. americanmessaging.net

3. Access website [http: https://www.google.com/](http://www.google.com/)

- a. Used to test for network access.

Running Mobile Applications within a Wi-Fi / 802.11 Network

1. The recommended network settings would be to whitelist the following addresses with no time outs or caching associated with proxy servers for applications accessing these addresses:
 - a. rest.alert.am
 - b. push.alert.am
 - c. web.alert.am (will be used in the future.)
 - d. *.americanmessaging.net
 - e. <https://www.google.com> (Alternate Test for network access)
2. Networks with caching or proxy time outs associated with the above addresses will experience the following app errors:
 - a. Intermittent Alerts Upon Receiving Messages (iOS and Android Settings Need to Be Reviewed Also)
 - b. Inability to enter a PIN, access Message History, Send a Message, access Address Book, View Status